

A decorative pattern of stylized leaves in various shades of gray is scattered across the top half of the page, with a higher concentration in the upper left and center.

A Korean-American Community Needs Assessment in the New York Metropolitan Area

Presented by **Paul Chang**, President of New York/New Jersey Korean-American Worker's Association

The New York/ New Jersey Korean-American Social Worker's Association designed and administered a survey of 35 questions to identify the key community issues that most require public resource investment. Consisting of an array of community welfare issues ranged from the general social services to specific areas, the survey assessed how important each issue is to the community and how satisfactory the current community's effort is. The survey targeted professionals in the area of social welfare, health service, government, economy and commerce. Findings from the survey will indicate critical areas of welfare that should be paid more attention.

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Background

This addendum will serve to provide the purpose and working knowledge of the needs assessment conducted by the Korean American Social Worker's Association of NY / NJ. This needs assessment was conducted via a grant through the Beautiful Foundation, whose mission is to address various contemporary concerns and issues facing Korean communities and promote a culture of giving and sharing in the community. The Korean American Social Worker's Association of NY/NJ, was founded in the early 1980's by Korean American Social Work pioneers to create a network of support and sharing of ideas. This was due to the relatively few Korean Americans in Social Work. Currently, our new president, Paul Chang, is a 2nd generation Korean American, was elected to meet the changing needs of a more diverse and growing Korean community in New York. KASWA's mission and goal has not changed: to provide leadership, networking and career opportunities to enhance the growth of Korean American Social Workers. KASWA holds regular meetings with an active membership base. In July, 2008, The Korean American Social Worker's Association (KASWA) received initial funding to identify specific needs among Korean Americans in the New York Metropolitan region. The approach would be to target key informants, leaders and professionals, who have an excellent knowledge of community concerns.

Timeline of research

July 2008

The Beautiful Foundation USA assigns the project.

End July

Research team is composed of KASWA leadership members
(see research bios on last page for more information).

First week of August

Selection of research method, sampling, and survey creation and preparation.
Mailing supplies purchased and copies made.

2nd week

Survey is finalized and approved by the Beautiful Foundation.

3rd to 4th week

Surveys are distributed.

First week of September 2008

Follow up calls are made and return rate appears to be low of target goals.

2nd week of September

Research team meets to extend deadline for respondents to mail in the surveys.
New deadline is October 20th 2008.

4th Week of September

Team meets to discuss data analysis procedure and update.

October, 2nd week

Team is invited to present research and findings at Korea Village Open Forum
on 10/31/08.

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Participants /Procedures

In order to explore the areas of need and service delivery for the community assessment, a brief survey was designed and created. As studies have shown, there are many benefits to conducting a survey for a needs assessment.

The survey asked respondents to answer on a scale of 0 - 4 (with 0 being a low or negative score and 4 being high or positive) the following questions:

1. How important is this issue to the Korean Community?
2. How satisfied are you with the community efforts in each area?

Here is the list compiled of the issues / areas of concern:

- Special Education Programs
- Senior Center Support Programs
- Senior recreation / leisure programs
- After school programs
- Mental Health prevention & treatment
- Gambling/Internet/Game addiction
- Free/Low cost health services
- Emergency care
- Korean language programs
- ESL Programs
- Citizenship prep course
- Voting / civic participation programs
- Services for domestic violence victims
- Dating violence prevention
- English translation services
- Cultural events
- Financial advice / tax services
- Government benefits assistance programs
- Disability Programs
- Free / Low cost meal services
- Home care programs
- SAT Prep programs
- Alcohol & Substance abuse prevention / treatment
- Hospital health care services
- Breast health / cancer services
- Vocational/ continuing education
- General parenting support programs
- GED Education
- Free legal aid / advocacy
- Domestic violence prevention & counseling
- Gang prevention and safety
- Volunteer programs
- Free / low cost transportation
- Intergenerational programs
- Housing programs and assistance

These were the key identified areas selected to cover the broadest range of services possible. Participants were also free to fill in any other area of community concern. Lastly, the survey asked participants to voluntarily fill in their demographic data (sex, date of birth, occupation, income, and educational level).

SAMPLING AND DISTRIBUTION

The survey was then distributed by utilizing a variety of methods, including but not limited to telephone calls, newspaper ad, radio, and street outreach. One major source of referral to outreach was the Korean yellow pages. The researchers confined to the Tri-State geographic catchment area of northern New Jersey, New York City's 5 Boroughs, and Long Island. The team then compiled 4 major categorical areas to target community professionals in every major professional arena in the Korean Community:

- ① Social Workers, Social Service Agencies, non-for-profits, foundations, and social work organizations,
- ② Other professionals (doctors, lawyers, engineers, musicians, artists) and their organizations.
- ③ Small business owners, business associations, corporate companies.
- ④ Regional associations and Korean American organizations
- ⑤ Media outlets and professionals in media (newspaper, radio, TV).

Each researcher took one categorical area to initiate contact and to distribute the surveys. In total, 350 surveys were distributed to community professionals above. They were asked to sign, complete, and return the survey via mail or fax with a preliminary due date of September 10th, 2008. The research team used a variety of methods to collect the data, including direct mailing, telephone calls, fax, and personal outreach. Due to a low response rate, the survey deadline was extended to October 20th, 2008.

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Data Analysis and Results

120 completed questionnaires were returned. The collected survey data were cleaned, coded, and entered into a statistical program, SPSS. Out of the 120 returned, 12 surveys were not counted as they were missing signatures and/or they were returned blank. This left a total of 108 surveys. The average score was computed for each of the two questions, and two tables were created. The first table measured the mean score of "Importance of issue", which is depicted below:

[TABLE 1] IMPORTANCE

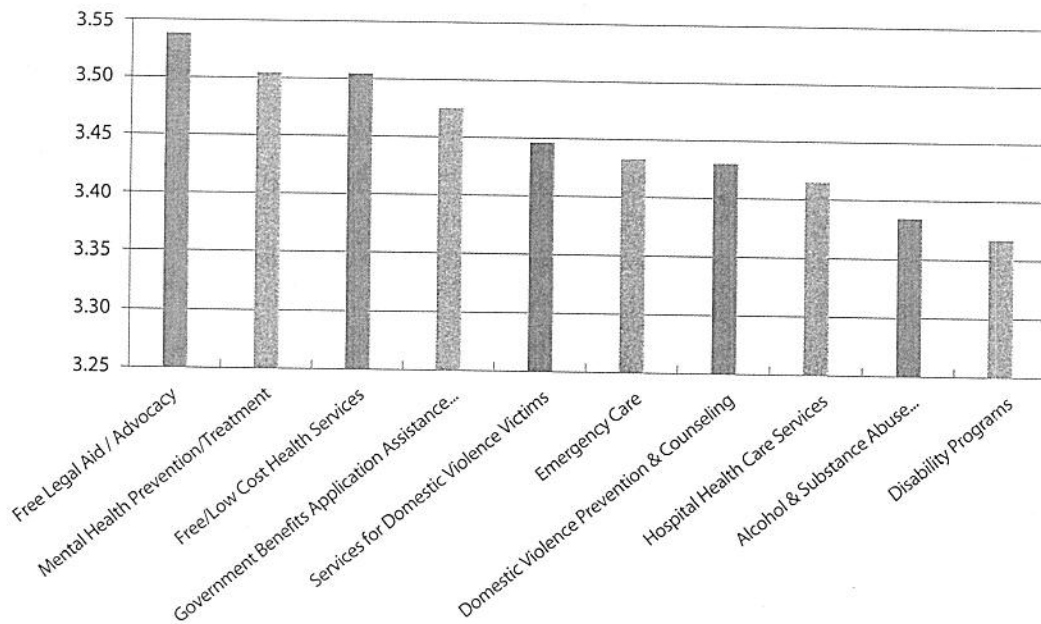
(N=108)

	Free Legal Aid / Advocacy	Mental Health Prevention/ Treatment	Free/Low Cost Health Services	Government Benefits Application Assistance Programs	Services for Domestic Violence Victims	Emergency Care	Domestic Violence Prevention/ Counseling	Hospital Health Care Services	Alcohol & Substance Abuse Prevention/ Treatment	Disability Programs	English Translation Services	Breast Health/Cancer Services
N	105	105	107	101	105	102	105	106	106	103	104	106
Mean	3.53	3.50	3.50	3.48	3.45	3.43	3.43	3.42	3.39	3.37	3.35	3.33
	ESL Programs	Voting/Civic Participation Programs	Korean Language Programs	After-school Programs	Home Care Programs	Senior Centers Support Programs	Vocational/ Continuing Education	Gambling/ Internet/ Game/Addiction Programs	Special Education Programs	Intergenerational Programs	Housing Programs & Assistance	Volunteer Programs
N	107	104	105	103	104	106	103	104	100	102	99	105
Mean	3.31	3.30	3.30	3.29	3.29	3.25	3.22	3.21	3.20	3.18	3.14	3.11
	Senior Recreation/ Leisure Programs	Gang Prevention & Safety	General Parenting support Programs	Financial Advice/Tax Services	Citizenship Prep Course	Cultural Events	Dating Violence Prevention	Free/Low Cost Meal Services	GED Education	Free/Low Transportation	SAT Prep Programs	
N	106	101	103	104	106	104	93	104	99	97	103	
Mean	3.09	3.09	3.08	3.01	3.00	2.99	2.87	2.87	2.79	2.74	2.66	

N stands for the number of respondents who rated the category. The mean was the average score, based on a 0 - 4 scale, with 0 being least important and 4 being the most important.

<u>Top 10 issues of importance</u>	<u>Mean</u>
Free Legal Aid / Advocacy	3.53
Mental Health Prevention/Treatment	3.50
Free/Low cost health services	3.50
Government benefits assistance programs	3.48
Services for domestic violence victims	3.45
Emergency Care	3.43
Domestic violence counseling/treatment	3.43
Hospital health care services	3.42
Alcohol and substance abuse treatment programs	3.39
Disability programs	3.37

BAR GRAHICAL VIEW OF IMPORTANCE (TOP 10)



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According to the bar graph compiled, it is evident that with a mean score of 3.53 out of scale of 4, most respondents felt that free legal aid and advocacy is an important issue in the Korean Community. Tied for second was free/low cost health services as well as mental health prevention treatment programs.

Table 2, depicted on the next page, shows the sample size and the rating of "satisfaction of issue" at hand.

[TABLE 2] SATISFACTION

(N=108)

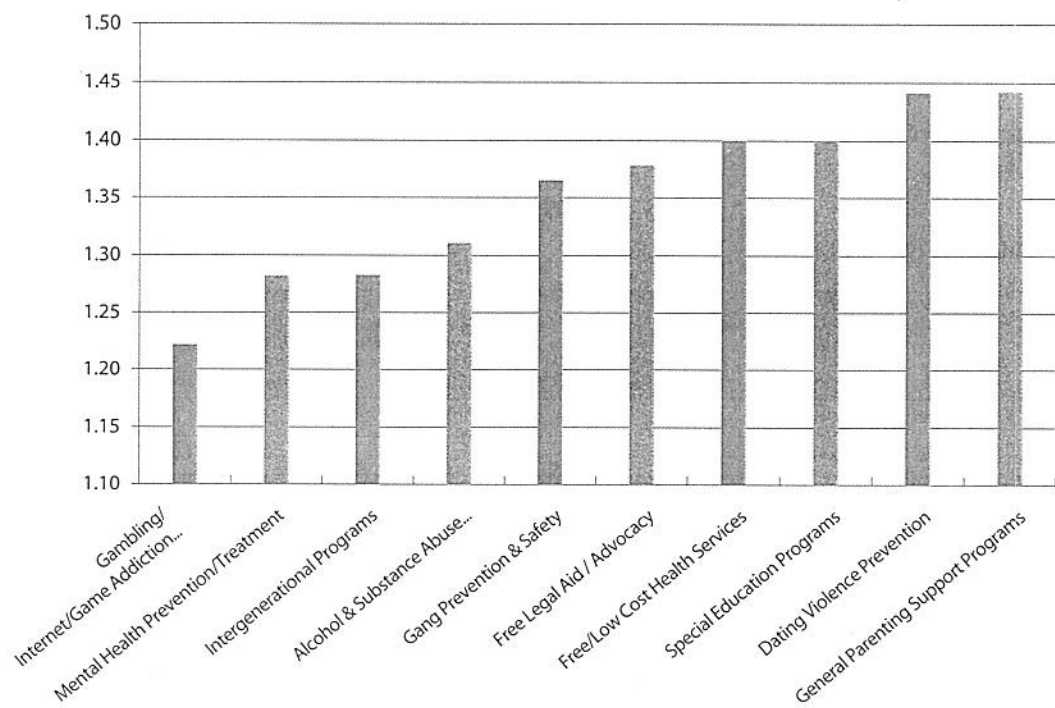
	Gambling/ Internet/ Game Addiction Programs	Mental Health Prevention/ Treatment	Intergenerational Programs	Alcohol & Substance Abuse Prevention/ Treatment	Gang Prevention & Safety	Free Legal Aid/ Advocacy	Free/Low Cost Health Services	Special Education Programs	Dating Violence Prevention	General Parenting support Programs	Disability Programs	English Translation Services
N	99	101	97	101	95	101	102	99	89	99	99	102
Mean	1.22	1.28	1.28	1.31	1.37	1.38	1.40	1.40	1.44	1.44	1.47	1.52
	Housing Programs & Assistance	Vocational/ Continuing Education	Services for Domestic Violence Victims	Free/Low Transportation	Hospital Health Care Services	Emergency Care	Government Benefits Application Assistance Programs	Financial Advice/Tax Services	Domestic Violence Prevention/ Counseling	GED Education	Voting/Civic Participation Programs	Volunteer Programs
N	92	100	100	93	104	97	96	99	100	94	101	102
Mean	1.53	1.54	1.54	1.59	1.62	1.63	1.64	1.67	1.70	1.70	1.70	1.76
	ESL Programs	Senior Recreation/ Leisure Programs	Home Care Programs	Breast Health/Cancer Services	Korean Language Programs	After-school Programs	Cultural Events	Free/Low Cost Meal Services	Citizenship Prep Course	SAT Prep Programs	Senior Recreation/ Leisure Programs	
N	102	102	100	102	102	100	101	101	101	97	102	
Mean	1.87	1.87	1.88	1.96	1.96	1.97	1.97	2.00	2.05	2.05	2.08	

Respondents rated their satisfaction on a scale of 0 - 4 with 0 being extremely dissatisfied and 4 being very satisfied. With an average score of 1.22, most respondents were dissatisfied with gambling/internet/game addiction programs. Also, most respondents were not happy with mental health treatment prevention services. Respondents were also least satisfied with Intergenerational programs, alcohol and substance abuse treatment, and gang prevention/safety. On the other

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grams

SATISFACTION (LOW 10)



side of the satisfaction rating, with a mean of over 2.00, respondents were most satisfied with SAT Prep programs and senior center support programs.

By combining the results of table 1 and table 2, (Importance of issue vs. satisfaction of issue), a priority score was created. This priority score determined how urgently the issue needs to be addressed, as it is both very important, and that they are dissatisfied with this issue. In order to determine how urgent an issue is, the research team calculated a priority score. This priority score was obtained to

[TABLE

	IMP
M	SAT
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Priority Score**	
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[TABLE 3] PRIORITY SCORE

(N=108)

		Mental Health Prevention/Treatment	Free Legal Aid/Advocacy	Free/Low Cost Health Services	Alcohol & Substance Abuse Prevention/Treatment	Services for Domestic Violence Victims	Government Benefits Application Assistance Programs	Disability Programs	Emergency Care	Hospital Health Care Services	Gambling/Internet/Game/Addiction Programs	English Translation Services	Domestic Violence Prevention/Counseling
M	IMP	3.50	3.53	3.50	3.39	3.45	3.48	3.37	3.43	3.42	3.21	3.35	3.43
	SAT	1.28	1.38	1.40	1.31	1.54	1.64	1.47	1.63	1.62	1.22	1.52	1.70
	Gap*	2.23	2.16	2.10	2.08	1.91	1.84	1.89	1.80	1.80	1.99	1.83	1.73
	Priority Score**	5.73	5.69	5.61	5.47	5.36	5.32	5.26	5.23	5.21	5.20	5.17	5.16
		Intergenerational Programs	Special Education Programs	Vocational/Continuing Education	Voting/Civic Participation Programs	Gang Prevention & Safety	Housing Programs & Assistance	ESL Programs	General Parenting support Programs	Breast Health/Cancer Services	Home Care Programs	Korean Language Programs	After-school Programs
M	IMP	3.18	3.20	3.22	3.30	3.09	3.14	3.31	3.08	3.33	3.29	3.30	3.29
	SAT	1.28	1.40	1.54	1.70	1.37	1.53	1.87	1.44	1.96	1.88	1.96	1.97
	Gap	1.90	1.80	1.68	1.60	1.72	1.61	1.44	1.63	1.37	1.41	1.34	1.32
	Priority Score	5.07	5.00	4.91	4.89	4.81	4.75	4.74	4.71	4.70	4.70	4.64	4.61
		Volunteer Programs	Senior Centers Support Programs	Financial Advice/Tax Services	Senior Recreation/Leisure Programs	Dating Violence Prevention	Cultural Events	Citizenship Prep Course	Free/Low Transportatio	GED Education	Free/Low Cost Meal Services	SAT Prep Programs	
M	IMP	3.11	3.25	3.01	3.09	2.87	2.99	3.30	2.74	2.79	2.87	2.66	
	SAT	1.76	2.08	1.67	1.87	1.44	1.97	2.05	1.59	1.70	2.00	2.05	
	Gap	1.35	1.17	1.34	1.22	1.43	1.02	0.95	1.15	1.09	0.87	0.61	
	Priority Score	4.46	4.42	4.35	4.32	4.30	4.01	3.95	3.89	3.87	3.73	3.27	

*Gap = Importance Mean - Satisfaction Mean **Priority Score = Importance Mean + Gap

determine what respondents thought were most important, AND the least satisfied with. In order to determine this score, a gap score was calculated. The gap score is the importance mean minus satisfaction. This gap was then added to the importance mean, creating this priority score.

This table above shows the priority score of all issues that were listed on the survey. The most important priority is the issue of mental health treatment. Listed below are the other top rankings:

Rank	Issues
#1	Mental Health Prevention/Treatment
#2-	Free legal aid & Advocacy
#3-	Free/low cost health services
#4-	Alcohol/Substance abuse prevention and treatment programs
#5-	Services for domestic violence victims
#6-	Government benefits assistance programs
#7-	Disability programs
#8-	Emergency care
#9-	Hospital health care service
#10-	Internet/Gambling/Gaming addiction programs

It is very interesting to note that respondents were least satisfied with gambling and internet addiction services but did not consider this issue important. (Importance was low). Thus the priority score was not deemed urgent (rank #10). As we will indicate in the conclusion, these top rankings should be strongly recommended as key issues when distributing funds to develop programs and services.

The next two tables (below) show a breakdown of demographic data. Reflecting current trends in social work and community service, males represented 42.6% of the respondents. A good majority, 68% of respondents were between 21 - 60 years old. More than 75% of the respondents had an educational background of having finished a 4 year college or higher. This is accurate given the fact that key informants are experienced professionals in their fields. In terms of income and salary, 44% of respondents chose not to disclose their income, but out of the remaining 56%, most were moderate to upper income earners in the income range falling between \$25,000 - 80,000 per year. The most represented income level, at 28.3 percent, were moderate income earners with a yearly salary between \$25,000 - 40,000 per year.

As expected, more than a quarter of respondents work in the non-for-profit social

[TABLE 4] GENDER, AGE, EDUCATIONAL BACKGROUND, AND ANNUAL INCOME

Category		Frequency	Percent	Valid Percent
Gender	Female	58	53.70	53.70
	Male	46	42.59	42.59
	Missing	4	3.70	3.70
	Total	108	100	100
Age	21-30	21	19.44	21.65
	31-40	31	28.70	31.96
	41-50	22	20.37	22.68
	51-60	13	12.04	13.04
	61-70	7	6.48	7.22
	71~	3	2.78	3.09
	Missing	11	10.19	
	Total	108	100.00	100
Educational Background	Junior High School	1	0.93	1.06
	High School	4	3.70	4.26
	Community College	1	0.93	1.06
	College	52	48.15	55.32
	Graduate Scjpp;	36	33.33	38.30
	Missing	14	12.96	
	Total	108	100.00	
	Total	108	100.00	100
Annual Income	10,000-25,000	8	7.04	13.33
	25,000-40,000	17	15.74	28.33
	40,001-60,000	13	12.04	21.67
	60,001-80,000	13	12.04	21.67
	80,001-100,000	7	6.48	11.67
	100,001~	2	1.85	3.33
	Missing	48	44.44	
	Total	108	100.00	100

service field and are social workers. The top 9 respondents described their occupation as Social Workers. Many respondents were also teachers, nurses, business owners, and journalists. 16 respondents chose not to answer this question.

[TABLE 5] OCCUPATION

Occupation	Frequency	Occupation	Frequency
Social worker	9	Banker	1
social Service Agency Worker	8	Business Manager	1
Business Owner	6	CEO	1
Housewife	5	Counselor	1
Journalist	5	Dentist	1
Nurse	5	Designer	1
Student	5	Doctor	1
Office Worker	4	Freelancer	1
Educator	3	Healthcare Coordinator	1
Pastor	3	Marketing Manager	1
Sales Person	3	Non-profit Agency President	1
Attorney	2	Parent Coordinator	1
Clerk	2	President	1
Consultant	2	Professor	1
Non-Profit Agency Worker	2	Public Worker	1
Social Activist	2	Real Estate Investor	1
Social Service agency Director	2	Social Service Agency President	1
Unemployed	2	Training Manager	1
Art Therapist	1	Vice President	1
Artist	1	Volunteer	1
		Missing	16
		Total	108

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Conclusions and implications

Through the needs assessment surveys, there are several themes that have emerged: the key areas for intervention and funding lie primarily in mental health treatment and legal advocacy. However, this is not a new concern. Previous research has shown that there are significant barriers to access in providing mental health treatment: Inability to speak English, lack of an interpreter, shortage of culturally competent mental health practitioners, stigmas associated with alcohol, a lack of awareness of services, and a belief in ethnic traditional medicine. For many Korean American immigrants, obtaining legal advice or information has similar barriers of communication and difficulty navigating the laws of society.

Among some limitations observed: while a great number of respondent data was collected via this survey research, one limitation encountered was accurate descriptions of what the respondents actually do or really feel about something. This may have been particularly true for behavior or issues contrary to generally accepted norms of society. Another limitation was the challenge in data collection due to low participation rates. The research team provided follow up phone calls one week after the initial survey was distributed to the intended person(s).

To conclude, the needs assessment conducted by KASWA will hope to serve as a valid model, reinforcing the concepts of providing and addressing the urgent areas of services, including mental health services and free legal aid/advocacy for Korean Americans in the New York City Metropolitan area. Future consideration should also be given to the rest of top priority areas such as free/low cost health services, alcohol and substance abuse treatment, and services for victims of domestic violence. While this survey targeted key informants, future research should be geared to targeting the general public to assess more comprehensive needs in the Korean American community. Since scant data on Korean Americans is available, more research should be conducted to explore social issues and to provide baseline information for funds allocations and program developments.

Bios of our research team

Sung Min Yoon ❖ DCSW, LCSW, CASAC-T is the former president of KASWA and coordinator of this needs assessment. Mr. Yoon is a licensed clinical social worker at the Child Center of New York's Asian Outreach Clinic.

Paul Chang ❖ MSW is the current president of KASWA, and one of the field researchers. Mr. Chang currently works at the Visiting Nurse Service of New York providing case management services in a managed long term care program.

Keon Kim ❖ MSW, (vice president of KASWA) is a social worker at Hamilton-Madison House. He provided field research and data collection.

Baek Bong Kim ❖ MSW, provided field research and data collection. Mr. Kim currently works at The Child Center of New York's Asian Outreach Clinic as a per diem case manager.

Jiyae Seo ❖ LMSW, is a clinical social worker at Creedmore Psychiatric Hospital in Queens Village. Ms. Seo serves as administrative secretary for KASWA and assisted in data collection, organization, minutes and budgeting.

Ju Yeon Shin ❖ MSW, is a Ph.D candidate now at the Department of Social Welfare at Seoul National University. She was formerly a manager at the Korean Community Service of New York.

Community Needs Survey Questionnaire | 지역사회 욕구 조사 설문지

Instruction

In the first column, circle the number that shows how important each issue is important to you. In the second column, circle the number that shows how satisfied you are with the Korean American community's efforts to address the issue. If you find an item that does not apply to you, leave both columns blank.

지시사항

첫 번째 항목은, 각 분야마다 귀하가 생각하는 중요성 정도를 동그라미로 표시해주세요. 두 번째 항목은, 각 분야마다 귀하의 만족도 정도를 동그라미로 표시해주세요. 만약 제시된 보기 중에 응답을 할 수 없는 경우에는 공란으로 비워주세요.

측정 척도

[중요도 평가 척도]	0 = strongly unimportant	매우 중요하지 않다
	1 = unimportant	중요하지 않다
	2 = neutral	보통이다
	3 = important	중요하다
	4 = strongly important	매우 중요하다
[만족도 평가 척도]	0 = strongly unsatisfied	매우 불만족하다
	1 = unsatisfied	불만족하다
	2 = neutral	보통이다
	3 = satisfied	만족하다
	4 = strongly satisfied	매우 만족하다

#	Issue 사 안	How important is this issue to the Korean Community? 이 사안이 한인동포사회에 얼마나 중요하다고 생각하십니까? 0 : 매우 중요하지 않다 1 : 중요하지 않다 2 : 보통이다 3 : 중요하다 4 : 매우 중요하다					How satisfied are you with the Community's efforts in each area? 이 사안에 대한 한인동포사회의 노력에 얼마나 만족하십니까? 0 : 매우 불만족하다 1 : 불만족하다 2 : 보통이다 3 : 만족하다 4 : 매우 만족하다				
		0	1	2	3	4	0	1	2	3	4
1	Special Education Programs 특수교육 프로그램	0	1	2	3	4	0	1	2	3	4
2	Disability Programs 장애인 관련 프로그램	0	1	2	3	4	0	1	2	3	4
3	Senior Centers Support Programs 경로회관 운영/지원 프로그램	0	1	2	3	4	0	1	2	3	4
4	Free/Low Cost Meal Services 무료/요금 음식지원 프로그램	0	1	2	3	4	0	1	2	3	4
5	Senior Recreation/Leisure Programs 노인여가 및 취미활동	0	1	2	3	4	0	1	2	3	4
6	Home Care Programs 가정간호 프로그램	0	1	2	3	4	0	1	2	3	4
7	After-school Programs 방과후 학교 프로그램	0	1	2	3	4	0	1	2	3	4
8	SAT PREP Programs SAT 준비 프로그램	0	1	2	3	4	0	1	2	3	4
9	Mental Health Prevention/Treatment 정신건강 예방 및 치료	0	1	2	3	4	0	1	2	3	4
10	Alcohol & Substance Abuse Prevention and Treatment 알코올 및 약물 남용 예방 및 치료	0	1	2	3	4	0	1	2	3	4
11	Gambling/Internet/Game Addiction Programs 도박/인터넷/게임중독 프로그램	0	1	2	3	4	0	1	2	3	4
12	Hospital Health Care Services 종합병원 의료 서비스	0	1	2	3	4	0	1	2	3	4
13	Free/Low Cost Health Services 무료/요금 의료 서비스	0	1	2	3	4	0	1	2	3	4
14	Breast Health / Cancer Services 유방(암) 진료서비스	0	1	2	3	4	0	1	2	3	4
15	Emergency Care 응급 의료서비스	0	1	2	3	4	0	1	2	3	4
16	Vocational/Continuing Education 직업훈련 및 평생교육 프로그램	0	1	2	3	4	0	1	2	3	4
17	Korean Language Programs 한국어 교육 프로그램	0	1	2	3	4	0	1	2	3	4

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#	Issue 사 안	How important is this issue to the Korean Community? 이 사안이 한인동포사회에 얼마나 중요하다고 생각하십니까? 0 : 매우 중요하지 않다 1 : 중요하지 않다 2 : 보통이다 3 : 중요하다 4 : 매우 중요하다					How satisfied are you with the Community's efforts in each area? 이 사안에 대한 한인동포사회의 노력에 얼마나 만족하십니까? 0 : 매우 불만족하다 1 : 불만족하다 2 : 보통이다 3 : 만족하다 4 : 매우 만족하다				
		0	1	2	3	4	0	1	2	3	4
18	General Parenting Support Programs 일반 부모교육 및 지원 프로그램	0	1	2	3	4	0	1	2	3	4
19	ESL Programs 영어교육 프로그램	0	1	2	3	4	0	1	2	3	4
20	GED Education 검정고시 교육과정	0	1	2	3	4	0	1	2	3	4
21	Citizenship Prep Course 시민권 준비 프로그램	0	1	2	3	4	0	1	2	3	4
22	Free Legal Aid/Advocacy 무료 법률지원/옹호 서비스	0	1	2	3	4	0	1	2	3	4
23	Voting/Civic Participation Programs 정치참여/시민참여 프로그램	0	1	2	3	4	0	1	2	3	4
24	Domestic Violence Prevention and Counseling 가정폭력예방 및 상담	0	1	2	3	4	0	1	2	3	4
25	Services for Domestic Violence Victims 가정폭력 피해자 지원 서비스	0	1	2	3	4	0	1	2	3	4
26	Dating Violence Prevention 데이트 폭력 예방 프로그램	0	1	2	3	4	0	1	2	3	4
27	Gang Prevention & Safety 폭력조직 예방 및 안전문제	0	1	2	3	4	0	1	2	3	4
28	Volunteer Programs 자원봉사 프로그램	0	1	2	3	4	0	1	2	3	4
29	English Translation Services 영어통역 서비스	0	1	2	3	4	0	1	2	3	4
30	Free/Low Transportation 무료/요금 차량지원 서비스	0	1	2	3	4	0	1	2	3	4
31	Cultural Events 문화 행사	0	1	2	3	4	0	1	2	3	4
32	Intergenerational Programs 세대간 연결 프로그램	0	1	2	3	4	0	1	2	3	4
33	Financial Advice/Tax Services 재정적 조언/세금 정보	0	1	2	3	4	0	1	2	3	4
34	Housing Programs & Assistance 주거관련 프로그램 및 지원	0	1	2	3	4	0	1	2	3	4

#	Issue 사 안	How important is this issue to the Korean Community? 이 사안이 한인동포사회에 얼마나 중요하다고 생각하십니까? 0 : 매우 중요하지 않다 1 : 중요하지 않다 2 : 보통이다 3 : 중요하다 4 : 매우 중요하다					How satisfied are you with the Community's efforts in each area? 이 사안에 대한 한인동포사회의 노력에 얼마나 만족하십니까? 0 : 매우 불만족하다 1 : 불만족하다 2 : 보통이다 3 : 만족하다 4 : 매우 만족하다				
		0	1	2	3	4	0	1	2	3	4
35	Government Benefits Application Assistance Programs 정부혜택 신청지원 프로그램										

Are there any other areas not listed above that you think are very important to the Korean community and would like to address? If so, please list them below:

위에 열거되지 않은 분야 중에서 귀하가 중요하다고 생각하는 바가 있으실 경우 아래에 적어 주시기 바랍니다.

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Demographic Data (for statistical and research purposes only)

인구사회학적 데이터 (연구자료용으로만 사용 됩니다)

Sex (귀하의 성별) : Male (남자) _____ Female (여자) _____

Your Date of Birth (귀하의 생년월일) :

_____ Year (년) _____ Month (월) _____ Day (일)

Your Occupation (귀하의 직업) : _____

Your Annual Income (귀하의 연 소득) : _____

Highest Level of Education (귀하의 최종학력) : _____

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THANK YOU FOR YOUR PARTICIPATION | 설문에 참여해 주셔서 감사합니다.